# Conexis Easy Switch

## Switching your VMS to Conexis is easier than you think with Conexis Easy Switch

Our specialized Easy Switch Team will take care of every detail for you, ensuring a seamless transition. We handle all the complexities, so you can focus on your core business activities and be fully operational in just a few weeks.

### Here's how Conexis Easy Switch works:

**1**

### Document Business Requirements

Conexis will:
1. Document your existing VMS workflows, business rules, and requirements
2. Identify the enhancements you wish to achieve that your current VMS cannot provide
3. Produce a comprehensive business requirements document to serve as the foundation

**2**

### Dedicated Change Management Team

Conexis will:
1. Assign a dedicated project team to manage timelines, communications, project plans and change management
2. Supply all communication templates
3. Ensure effective communication with all stakeholders and users

**3**

### Data Migration & Customization

Conexis will:
1. Lead the data migration project, working with the current VMS and our client
2. Build a secure data warehouse, connect to, complete and validate the migration from the legacy VMS
3. Manage the completion and testing of any customization
4. Ensure full sign-off is completed before going live

**4**

### Training & 90 Day Hyper-Care

Conexis will:
1. Provide free comprehensive training sessions for all users
2. Assign your dedicated Customer Care team
3. Provide dedicated training & customer support for 90 days post-launch
4. Guarantee a response time of 1 business hour

**5**

### Ongoing White-Glove Support

Conexis will:
1. Maintain your dedicated customer care team
2. Provide industry-leading SLAs, ensuring 100% satisfaction:
   - Guaranteed one business hour response time
   - Guarantee to resolve 80% of all issues within three hours
   - Guarantee 99.98% uptime with attached to financial penalties

Contact us today to see how easy it is to switch to Conexis VMS:

**conexisvmssoftware.com**